

RETURN / COMPLAINT FORM

Please fill out this form and include it inside your parcel, or send it electronically to info@inaira.eu together with photo documentation (if applicable). This form helps us identify your order and process your request as quickly as possible.

DATE: / /

ORDER NO:

CUSTOMER DETAILS

Name:

Phone Number: Email: @

Home Address:

City: State: Zip Code:

ORDER DETAILS

Order number:

Date of purchase: Date of delivery (receipt of goods):

TYPE OF REQUEST (PLEASE TICK ONE):

- ☐ Return within 14 days (withdrawal from the contract)
- ☐ Product complaint / defective goods
- ☐ Exchange for another item
- ☐ Other (please specify):

DESCRIPTION OF THE ISSUE / REASON FOR RETURN:

Please describe the defect, problem, or reason for returning the goods in detail.

REQUESTED SOLUTION:

- ☐ Replacement (same product)
- ☐ Refund (money back)
- ☐ Repair (if possible)
- ☐ Discount / partial refund

BANK DETAILS (IF APPLICABLE):

Refunds are issued to the same account used for payment. Fill in only if requested by customer support.

IBAN / Account number:

Account holder name:

ATTACHMENTS:

- ☐ Photo documentation attached (via email or physical photos)
- ☐ Copy of the invoice or order confirmation attached

SIGNATURE AND DATE:

Place and date:

Signature:



Return address (receiver):

Pick up Point 1:

Z-Box 1:
Prostějovská 197,
798 02 Mostkovice

Pick up Point 2:

Krmiva Komínek:
Štichovická 420/46,
798 02 Mostkovice